<b>Lakeland Library Cooperative ILS Strategic Plan</b>
2018-2021 Implementation
Bi-monthly Update for February 14, 2019

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<u>Training Issues</u> Clear training path for new and seasoned staff at member libraries	<u>Training Initial Steps</u>	<u>Training Future Steps</u>	<u>Training Implementation</u>	
Training is delivered in multiple formats and is easily accesible		Training session using ZOOM, Publish and invite library staff to use Niche Academy		
Member libraries plan for their annual training needs and communicate these needs to LLC ILS staff				
Technology Issues  Members have a comprehensive understanding of the functionality of the ILS so they can effectively assist patrons  We have thoroughly evaluated our current ILS and can make recommendations for the future	Automatic Renewal discussion	Technology Future Steps Additional reports automated; Fines Free Childrens materials for others; Local notices printing	<u>Technology Implementation</u> Fines Free Herrick Childrens/Teens materials	
We track technology trends related to resource sharing and regularly communicate points of interest with our members		On-line patron registration	i-tiva Implementation (go live Dec 5)	
Organizational Development Issues  Members have the information and knowledge needed to make decisions	Organizational Development Initial Steps	Organizational Development Future Steps	Organizational Development Implementation	
Member learning is supported	Knowledge sharing at meetings; trending topics (See Advisory Council SWOT)			
We have a plan for evaluating and building capacity				
Other Initiatives Return Anywhere	Other Initiatives Initial Steps	Other Initiatives Future Steps	Other Initiatives Implementation KDL/LLC Shared ILS February 4, 2019	

## **Training Implementation Log**

Dec 2018

Created 2 Niche Academy Tutorials (Dec 2018)

## **Technology Implementation Log**

Dec 2018 Marketplace survey (December 2018)

Organizational Development Implementation Log

## **Other Initiatives**