# Lakeland Library Cooperative Monthly Snapshot

Member resources shared by 42 libraries in 81 locations across 8 counties

## Checkouts/Renewals

| Total*** | 970,334 |

## Interlibrary Loans

| Items Loaned | 17,857 |

## Items Added

| Item Records*** | 25,744 |
| Bib Records | 2,305 |

## Items Total

| Item Records*** | 22,688,307 |
| Bib Records | 1,467,694 (Some digital items are not counted) |

## Customers Served

| Total*** | 121,564 |

## Melcat

| Items Received*** | 4,839 |
| Items Loaned*** | 5,734 |

## Delivery - Bags & Bins

| 2019 | 2,516 |
| 2018 | 2,086 |
| Up 20% |

## Return Anywhere

| Items Returned* | 824 |

Lakeland provided and/or subscription services

## LLC Overdrive Group

- December 2019 - 26,423
- LLC to MCLS - X
- MCLS to LLC - X

## LLC Rbdigital Group

- 1,832 - eMagazines
- 309 - eAudio

## I-Tiva

- Patrons Contacted - 8,500
- Messages Delivered - 8,236
- Patrons Who Called In - 470
- Patrons Who Logged In - 231

## Shoutbomb

- 3,882 - Total Registered Users
- 4,357 - Total Registered Barcodes
- 86 - New Users

## Technical Support

- Tickets Created - 96
- Tickets Closed - 73

## Consulting Support

- 15 - Advocacy
- 19 - Members
- 13 - Vendors

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* Includes KDL  
** Includes GRPL  
*** Includes KDL & GRPL

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OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Visit the website at www.llcoop.org.

Data collected from December 2019.