# Lakeland Library Cooperative Monthly Snapshot

Member resources shared by 42 libraries in 81 locations across 8 counties

## Checkouts/Renewals
- Total*** - 928,043

## Inter-Library Loans
- 22,166 - Items Loaned

## Items Added
- Item Records*** - 33,578
- Bib Records - 55,070

## Items Total
- 11,235,018 - Item Records***
- 1,035,323 - Bib Records

## Customers Served
- Total*** - 125,334

## Melcat
- 5,260 - Items Received***
- 5,404 - Items Loaned***

## Delivery
- Feb 2019 - 2,644
- Jan 2018 - 2,186
- Up 20%

## Return Anywhere
- 350 - Items Returned*

## Lakeland provided and/or subscription services
- LLC Overdrive Group
  - Feb 2019 - 25,071
  - LLC to MCLS - 2,384
  - MCLS to LLC - 1,916
- LLC Rbdigital Group
  - 2,158 - e-Magazines
  - 142 - e-Audio

## I-Tiva
- Patrons Contacted - 10,410
- Messages Delivered - 10,162
- Patrons Who Called In - 630
- Patrons Who Logged In - 347

## Shoutbomb
- 2,737 - Total Registered Users
- 3,031 - Total Registered Barcodes
- 108 - New Users

## Technical Support
- Tickets Created - 223
- Tickets Closed - 167

## Consulting Support
- 33 - Consulting Issues

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Data collected from February 2019.

Visit the website at www.llcoop.org.

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OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.