LAKELAND LIBRARY COOPERATIVE YEARLY SNAPSHOT FEB TO SEP 2019

Member resources shared by 42 libraries in 81 locations across 8 counties

CHECKOUTS/RENEWALS

Total*** - 8,920,170

INTERLIBRARY LOANS

173,629 - Items Loaned

ITEMS ADDED

Item Records*** - 279,752
Bib Records - 75,502

ITEMS TOTAL

155,775,537 - Item Records***
10,835,977 - Bib Records
(Some digital items are not counted)

CUSTOMERS SERVED

Total*** - 1,066,740

MELCAT

44,688 - Items Received***
43,133 - Items Loaned***

DELIVERY - BAGS & BINS

2019 - 21,219
2018 - 19,420

RETURN ANYWHERE

5,650 - Items Returned*

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP

2019 - 219,714
LLC to MCLS - 21,302
MCLS to LLC - 21,855

LLC RBDIGITAL GROUP

18,238 - eMagazines
2,279 - eAudio

I-TIVA

Patrons Contacted - 77,181
Messages Delivered - 73,873
Patrons Who Called In - 5,222
Patrons Who Logged In - 2,584

TECHNICAL SUPPORT

Tickets Created - 1,506
Tickets Closed - 1,328

SHOUTBOMB

25,670 - Total Registered Users
28,624 - Total Registered Barcodes
1,166 - New Users

CONSULTING SUPPORT

104 - Advocacy
228 - Members
75 - Vendors

OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from February to September 2019.

Visit the website at www.llcoop.org.